



**Urology Surgery Center of Savannah
Surgical Procedure Appointment Cancellation
No Show Policy**

Effective September 1, 2022, any patient that fails to show or cancels/reschedules their surgical procedure appointment and has not contacted our office at least **24 hours in advance** of their appointment to notify us, will be charged a \$250.00 no show fee.

The fee is charged to the patient and not the insurance company and the patient will be billed directly for this \$250.00 no show fee.

Patients that have Medicaid, Medicaid CMO, flu-like symptoms (like COVID-19) or have been admitted to a hospital within 24 hours of the surgical procedure appointment will not be charged.

As a courtesy, when time allows, we will make reminder calls for appointments. If you do not receive a reminder call for your surgical procedure appointment, the above policy remains in effect. Should you experience extenuating circumstances, please contact the Surgery Center directly at (912) 790-4450, as they may be able to waive the no show fee.

Thank you for choosing Urology Surgery Center of Savannah to provide you with the highest quality care.