



# UROLOGICAL ASSOCIATES OF SAVANNAH, P.C.

230 E. DeRenne Avenue • Savannah, Georgia 31405  
(912) 790-4000 • Fax (912) 352-9031  
www.urologysavannah.com

David L. Cheng, M.D.  
Buffi G. Boyd, M.D.  
Michael J. Cox, M.D.  
Ruth Ann Mazo, M.D.  
Thomas E. Shook, M.D.  
Andrew Michigan, M.D.  
Melissa Porter, PA-C  
Danielle Haswell, PA-C  
Whitney Rintelman, PA-C  
Tulsi B. Patel, PA-C

Dear Valued Patient,

As we strongly value our relationship with you and are delighted that you have trusted Urological Associates of Savannah to meet your healthcare needs; it is important that we share with you **that as of August 1, 2021**, Urological Associates of Savannah and our affiliated providers listed on this letterhead have elected to no longer participate in the United Healthcare network.

You should also be receiving a letter from United Healthcare notifying you of our participation status within the United Healthcare network. We know this may be difficult for our patients, and we are truly sorry for that. If you would like for your doctor to remain in the United Healthcare network, we urge you to take any of the following steps:

1. Call the United Healthcare number on the back of your insurance card and tell the representative that you wish to continue utilizing your Urological Associates of Savannah Provider.
2. Email United Healthcare's Director of Contracting, Ms. Talatha Vaughters, at [talatha\\_vaughters@uhc.com](mailto:talatha_vaughters@uhc.com) to her know that you prefer to continue utilizing your Urological Associates of Savannah Provider.
3. Please have your Human Resources Manager call United Healthcare and explain the impact that our network status will have on you and your family and the importance of engaging in meaningful negotiations with Urological Associates of Savannah so we can continue providing care to you and your family.
4. If your employer does not currently offer an alternative to UHC, you can call your Human Resources Manager and request alternative insurance options as soon as possible. Urological Associates of Savannah remains in-network with Aetna, Ambetter, Anthem / Blue Cross Blue Shield, Cigna, Humana, PHCS, and almost all other major PPO and managed care plans.

Our ambulatory surgery center (Urology Surgery Center of Savannah, LLP), located on the second floor of our building, is not affected and will remain in-network for all UHC plans and product types. Therefore, you should not expect to see any changes in your cost share for those services and we will continue to serve you with the best level of care that we have provided in years past.

Sincerely,

Buffi G. Boyd, MD  
President & Managing Partner