

Ownerships

- Please be advised Buffi G. Boyd, M.D.; David L. Cheng, M.D.; Michael J. Cox, M.D.; Andrew Michigan, M.D., Thomas E. Shook, M.D. and Urological Associates of Savannah, PC own an interest in Urology Surgery Center of Savannah.
- You are entitled to obtain the services for which you have been referred to Urology Surgery Center of Savannah at the location of your choice.
- Alternative sources of the services for which you have been referred to this entity are as follows:
- St. Joseph/Candler Memorial Health UMC
5353 Reynolds 4700 Waters Avenue
Savannah, GA 31405 Savannah, GA 31404

Advance Directives

- Urology Surgery Center of Savannah is an outpatient surgery center that is limited to elective surgery only and performs no high-risk surgical procedures.
- It is the policy of Urology Surgery Center of Savannah to recognize your Health Care Agent should circumstances require, but in the event of an emergency you will be stabilized and transferred to a hospital as soon as possible.
- Therefore, Urology Surgery Center of Savannah will not acknowledge DNR (Do Not Resuscitate) orders on any patient while in this surgery center.
- For information on advance directives, reference: caringinfo.org/stateaddownload/ (by state). Forms available upon request.

Grievances

- If you have concerns about the care being provided in this licensed ambulatory surgical treatment center or communications services provided, you may express concern to the Surgery Center Manager/Civil Rights Coordinator, phone: 912-790-4444, fax: 912-790-4451, address: 230 E. DeRenne Avenue, Savannah, GA 31405. You may also file a complaint with the Georgia – Department of Community Health, Complaints Division, Two Peachtree Street, NW, 31st Floor, Atlanta, GA 30303-3142, 404-657-5728, 1-800-878-6442, fax: 404-657-5731, www.dch.georgia.gov.
- The web site for the Office of the Medicare Beneficiary Ombudsman is <http://www.medicare.gov/claims-and-appeals/medicare-rights/get-help/ombudsman.html>. Phone number: 1-800-Medicare (800-633-4227).

- You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, 800-368-1019, 800-537-7697 (TDD).
- This notice is posted as required by regulation of Section 1557 of the Affordable Care Act.
- This notice is posted as required by regulation of the Department of Public Health and Medicare CFC.

(AAAHC Facilities)

- Patients may submit concerns to AAAHC using the online form found at aaahc.org/contact-us/submit-concerns-about-an-organization/ and emailing to complaints@aaahc.org.

AAAHC can also be reached at 1-847-853-6060.

Urology Surgery Center of Savannah

Patient Disclosures

Patient Name

Signature of Patient/Responsible Party

Date

Witness